



## Ownership Disclosure, Advance Directives and Grievances

### What We Are

Alicia Surgery Center is an outpatient surgical and procedural facility licensed in the State of California.

### Who We Are

Alicia Surgery Center is owned by investors (listed below). Please visit our website [Aliciasurgery.com](http://Aliciasurgery.com) for an updated list of owners. The surgery center was developed as a safe and comfortable medical facility providing efficient and effective services to patients.

### Why We Were Opened

Outpatient care has been proven to increase patient comfort through personalized care while delivering quality services.

### Your Rights As a Patient

You have the right to choose the provider and the facility for your health care services. You will not be treated differently by your physician if you obtain health care services at another facility.

### Advance Directives

If you have an advance directive or living will, Alicia Surgery Center will still transfer you to the closest hospital, which will make decisions about following any advance directive or living will. You have a right to have your living will present in your medical record at Alicia Surgery Center and to be informed of our policy prior to the date of admission. State information and forms to prepare an advance directive, if you decide to have one, can be found at the following website:

[www.dhcs.ca.org/formsandpubs/pages/mmcdapsubjectlistings.aspx](http://www.dhcs.ca.org/formsandpubs/pages/mmcdapsubjectlistings.aspx)

### Grievances

If patients have complaints or concerns in regard to their care at Alicia Surgery Center, they are encouraged to fill out a grievance form that is available upon request at the front desk.

### Consumer complaints can be made at:

Alicia Surgery Center  
Attn: Nurse Manager  
25211 Paseo de Alicia, Suite 100  
Laguna Hills, CA 92653  
949.900.3480

CA Department of Public Health (CDHP)  
District Administrator  
Orange County District Office  
949.456.0630

Michael Kruley, Regional Manager  
Office of Civil Rights  
US Depart. of Health & Human Services (DHHS)  
90 7<sup>th</sup> Street, Suite 4-100  
San Francisco, CA 94103  
Voice phone 415.437.8329 Fax 415.437.8239  
TDD 415.437.8311  
[www.OCRMmail@hhs.gov](http://www.OCRMmail@hhs.gov)  
or [OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov)

**For Medicare:** Office of the Medicare Ombudsman at [www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp)

### The following investors have a financial interest in Alicia Surgery Center:

Apex Healthcare, LLC (Owned by Om P. Chaurasia, MD), Rose T. Codini, MD, John A. Hovanesian, MD, Diana H. Kersten, MD, Edward W. Kim, MD and Roger V. Ohanesian, MD.